Worn, Mutilated & Collector Coin Claim Form

Australian Government
Royal Australian Mint

All Worn and Mutilated Coin Claims are assessed under the Worn and Mutilated Coin Policy. Information regarding the Policy can be found on the Royal Australian Mint's website at ramint.gov.au. Words and expressions used in this form have the meaning given in the Worn and Mutilated Coins Policy.

Please note the following:

- Each claim must be submitted to an Authorised Deposit-taking Institution using this form.
- Coins must be sorted by denomination.
- Bank notes and foreign currencies are not eligible for assessment and redemption under the Worn and Mutilated Coin Policy.
- Incomplete or illegible information may result in a delay in processing the claim.
- Collector coins will only receive scrap or face value under this policy.
- The RAM may reject claims which do not meet the requirements outlined in the Worn and Mutilated Coins Policy.

Surname/Business Name of Claimant:

Given Name:

Address:

Telephone Number:

Business *Mobile*

Details of coins in this claim:

Denom.	Number of Pieces
5c	
10c	
20c	
50c	
$1	
$2	
Total	

Are the coins mutilated?

Yes ☐ No ☐

Were the coins received through a Coin Deposit Machine?

Yes ☐ No ☐

If no, how were the coin(s) acquired by the Claimant?

How did the damage to the coin(s) occur?

Are the coin(s) contaminated?

Yes ☐ No ☐

What are the coin(s) contaminated with?

For contaminated coins, follow the procedure listed under the 'Contaminated Coins' section of the Worn and Mutilated Coins Policy.

Claimant's Declaration

The Claimant:

- declares the particulars on this form to be true and complete;
- declares that unless it is specified that the damaged coin(s) were found or discovered, the Claimant is the rightful owner of the damaged coin(s);
- acknowledges that the RAM may require the Claimant to provide further information before any assessed value is paid to the Claimant;

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- agrees that the Claimant will not hold the RAM or any of its agents or employees liable for any further damage to the coin(s) which may occur while the RAM is assessing the value of the coin(s);
- acknowledges that once this claim is assessed the Claimant may receive less than the face value of the damaged coin(s), and in circumstances where the coins appear to be counterfeit, no value;
- acknowledges that notwithstanding adherence to the procedures set out in the Worn and Mutilated Coins Policy, claims may be rejected if appears that the handling of the coins will compromise the health and safety of RAM staff;
- agrees to indemnify the Mint against any other claim (by the Claimant or any other person) relating to the coins described in this form; and
- has read the Worn and Mutilated Coins Policy.

Signature of Claimant:

Date:

Receiving Bank Use only

Bank Name:

Branch:

Bank Reference ID:

BSB Number:

Branch Telephone No:

I certify that the claimant has an account with this bank
Signature of bank officer:

Bank Stamp:

Ensure all relevant fields are completed before sending claims to the RAM. Send completed forms to coinreturn@ramint.gov.au and attach a copy of this Claim Form to the package. Please keep a copy for your future reference.

RAM USE ONLY	
Claim Number:	